```
RELIABILITY
 /VARIABLES=IT1 IT2 IT3 IT4 IT5 IT6 IT7 IT8 IT9 IT10 IT11 IT12 IT13 IT14 IT15
IT16 IT17 IT18 IT19
   IT20 IT21 IT22 IT23 IT24 IT25 IT26 IT27 IT28 IT29 IT30 IT31 IT32 IT33 IT34
IT35 IT36 IT37 IT38 IT39
   IT40 IT41 IT42
 /SCALE('ALL VARIABLES') ALL
 /MODEL=ALPHA
 /STATISTICS=DESCRIPTIVE SCALE CORR
 /SUMMARY=TOTAL MEANS CORR.
```

Fiabilidad

Notas

Salida creada		24-APR-2021 23:33:53
Comentarios		
Entrada	Datos	C:\Users\GALINDO\Desktop\Matriz Marcela Prueba.sav
	Conjunto de datos activo	ConjuntoDatos1
	Filtro	<ninguno>
	Ponderación	<ninguno>
	Segmentar archivo	<ninguno>
	N de filas en el archivo de datos de trabajo	45
	Entrada de matriz	
Manejo de valores perdidos	Definición de perdidos	Los valores perdidos definidos por el usuario se tratan como perdidos.
	Casos utilizados	Las estadísticas se basan en todos los casos con datos válidos para todas las variables en el procedimiento.

Notas

Sintaxis		RELIABILITY /VARIABLES=IT1 IT2 IT3 IT4 IT5 IT6 IT7 IT8 IT9 IT10 IT11 IT12 IT13 IT14 IT15 IT16 IT17 IT18 IT19 IT20 IT21 IT22 IT23 IT24 IT25 IT26 IT27 IT28 IT29 IT30 IT31 IT32 IT33 IT34 IT35 IT36 IT37 IT38 IT39 IT40 IT41 IT42 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA /STATISTICS=DESCRIPTIVE SCALE CORR /SUMMARY=TOTAL MEANS CORR.
Recursos	Tiempo de procesador	00:00:00,03
	Tiempo transcurrido	00:00:00,02

Advertencias

El determinante de la matriz de covarianzas es cero o aproximadamente cero. Las estadísticas basadas en su matriz inversa no se pueden calcular y se visualizan como valores perdidos por el sistema.

Escala: ALL VARIABLES

Resumen de procesamiento de casos

		N	%
Casos	Válido	45	100,0
	Excluido[a]	0	,0
	Total	45	100,0

a. La eliminación por lista se basa en todas las variables del procedimiento.

Estadísticas de fiabilidad

Alfa de Cronbach	Alfa de Cronbach basada en elementos estandarizados	N de elementos
,887	,900	42

Estadísticas de elemento

	Media	Desv. Desviación	N
IT1	4,00	,929	45
IT2	4,24	,773	45
IT3	3,93	,939	45
IT4	4,47	,625	45
IT5	3,98	1,076	45
IT6	4,27	,688	45
IT7	4,16	,796	45
IT8	4,13	,842	45
IT9	4,29	,895	45
IT10	4,38	,614	45
IT11	4,36	,679	45
IT12	4,29	,843	45
IT13	4,40	,618	45
IT14	4,09	,874	45
IT15	4,38	,576	45
IT16	3,78	,850	45
IT17	4,09	,793	45
IT18	3,80	,944	45
IT19	4,38	,684	45
IT20	4,22	,670	45
IT21	3,84	,999	45
IT22	4,29	,626	45
IT23	4,22	,735	45
IT24	2,80	1,236	45
IT25	3,64	1,026	45
IT26	4,13	,786	45

Estadísticas de elemento

	Media	Desv. Desviación	N
IT27	3,80	1,036	45
IT28	4,16	,796	45
IT29	4,00	,853	45
IT30	4,33	,798	45
IT31	4,20	,919	45
IT32	4,33	,929	45
IT33	4,33	,739	45
IT34	4,02	,866	45
IT35	3,82	1,114	45
IT36	3,73	1,009	45
IT37	4,13	,815	45
IT38	4,53	,625	45
IT39	4,29	,787	45
IT40	4,22	,902	45
IT41	4,11	,832	45
IT42	4,22	,997	45

Matriz de correlaciones entre elementos

	IT1	IT2	IT3	IT4	IT5	IT6	IT7	IT8
IT1	1,000	,569	,443	,274	,318	,427	,246	,145
IT2	,569	1,000	,148	,511	,252	,388	,195	,123
IT3	,443	,148	1,000	,132	-,001	,310	,500	,241
IT4	,274	,511	,132	1,000	,185	,233	,170	,095
IT5	,318	,252	-,001	,185	1,000	,223	,084	-,222
IT6	,427	,388	,310	,233	,223	1,000	,628	,369
IT7	,246	,195	,500	,170	,084	,628	1,000	,612
IT8	,145	,123	,241	,095	-,222	,369	,612	1,000
IT9	,328	,421	,078	,119	,314	,537	,318	,159
IT10	,319	,615	,005	,418	,254	,402	,249	,120
IT11	,216	,307	,252	,350	,229	,425	,441	,034
IT12	,174	,343	,255	,428	,183	,413	,439	,137
IT13	,435	,314	,400	,447	,219	,278	,425	,245
IT14	,392	,303	,146	,213	,268	,375	,437	,261
IT15	,382	,349	,174	,383	,307	,371	,464	,128
IT16	,058	-,123	,180	-,014	-,030	,104	,187	,233
IT17	,185	,149	,069	,052	,162	,206	-,022	-,018
IT18	,207	-,025	,369	-,069	,018	,154	,314	,234
IT19	,358	,423	,288	,163	,197	,603	,390	,147
IT20	-,036	-,063	-,048	,181	,259	,016	,147	,107
IT21	,024	-,097	,086	-,245	,250	,128	,260	,241
IT22	,195	,273	,188	,170	,482	,345	,272	-,032
IT23	,067	,342	,055	,511	,236	,060	,017	-,049
IT24	,059	-,162	,341	-,141	-,226	,037	,194	,354
IT25	,095	,198	-,072	-,090	-,090	,202	,236	,582
IT26	,311	,020	,228	,009	,084	,353	,184	,179
IT27	-,024	-,136	,079	-,274	-,126	-,019	,094	,136
IT28	,000	,048	-,016	,033	-,022	,213	,176	,172
IT29	,660	,517	,199	,213	,421	,194	,100	-,095
IT30	,307	,454	-,091	,319	,009	,083	-,012	-,068
IT31	,319	,409	-,037	,150	,395	,058	,081	-,065
IT32	,342	,422	,104	,469	,303	,249	-,041	,000
IT33	,099	,292	,131	,443	,267	,313	,412	,292
IT34	-,113	-,110	-,054	,064	-,195	-,010	-,038	,089

Matriz de correlaciones entre elementos

	IT9	IT10	IT11	IT12	IT13	IT14	IT15	IT16
IT1	,328	,319	,216	,174	,435	,392	,382	,058
IT2	,421	,615	,307	,343	,314	,303	,349	-,123
IT3	,078	,005	,252	,255	,400	,146	,174	,180
IT4	,119	,418	,350	,428	,447	,213	,383	-,014
IT5	,314	,254	,229	,183	,219	,268	,307	-,030
IT6	,537	,402	,425	,413	,278	,375	,371	,104
IT7	,318	,249	,441	,439	,425	,437	,464	,187
IT8	,159	,120	,034	,137	,245	,261	,128	,233
IT9	1,000	,459	,463	,399	,403	,344	,357	,176
IT10	,459	1,000	,270	,311	,431	,486	,294	-,097
IT11	,463	,270	1,000	,730	,466	,328	,520	,061
IT12	,399	,311	,730	1,000	,384	,211	,473	,219
IT13	,403	,431	,466	,384	1,000	,522	,524	,043
IT14	,344	,486	,328	,211	,522	1,000	,293	-,034
IT15	,357	,294	,520	,473	,524	,293	1,000	,129
IT16	,176	-,097	,061	,219	,043	-,034	,129	1,000
IT17	,251	,116	,235	,437	,065	-,044	,224	,367
IT18	-,065	,055	,149	,274	,101	,105	,184	,425
IT19	,597	,464	,340	,319	,387	,323	,264	,070
IT20	,156	,233	,022	,085	,219	,121	,249	,248
IT21	,331	,135	,150	,028	,177	,224	-,093	-,095
IT22	,537	,242	,394	,398	,341	,201	,447	-,005
IT23	,177	,364	,339	,444	,450	,251	,280	-,137
IT24	-,193	-,138	-,022	-,031	-,012	,206	-,307	,195
IT25	,213	,002	,153	,069	-,057	,112	,079	,194
IT26	,170	,129	-,091	,078	,309	,181	,288	,283
IT27	-,010	-,129	-,220	-,115	-,085	,070	,130	,258
IT28	,191	,156	,021	-,068	,194	,306	,266	,019
IT29	,328	,347	,196	,158	,259	,152	,185	-,094
IT30	,117	,387	,196	,225	,138	,152	,115	-,056
IT31	,342	,266	,102	,129	,176	,288	,240	-,029
IT32	,565	,332	,348	,310	,435	,354	,269	-,048
IT33	,195	,318	,438	,426	,149	,235	,232	-,133
IT34	-,038	,112	-,130	-,071	-,144	,027	-,017	,254

Matriz de correlaciones entre elementos

	IT17	IT18	IT19	IT20	IT21	IT22	IT23	IT24
IT1	,185	,207	,358	-,036	,024	,195	,067	,059
IT2	,149	-,025	,423	-,063	-,097	,273	,342	-,162
IT3	,069	,369	,288	-,048	,086	,188	,055	,341
IT4	,052	-,069	,163	,181	-,245	,170	,511	-,141
IT5	,162	,018	,197	,259	,250	,482	,236	-,226
IT6	,206	,154	,603	,016	,128	,345	,060	,037
IT7	-,022	,314	,390	,147	,260	,272	,017	,194
IT8	-,018	,234	,147	,107	,241	-,032	-,049	,354
IT9	,251	-,065	,597	,156	,331	,537	,177	-,193
IT10	,116	,055	,464	,233	,135	,242	,364	-,138
IT11	,235	,149	,340	,022	,150	,394	,339	-,022
IT12	,437	,274	,319	,085	,028	,398	,444	-,031
IT13	,065	,101	,387	,219	,177	,341	,450	-,012
IT14	-,044	,105	,323	,121	,224	,201	,251	,206
IT15	,224	,184	,264	,249	-,093	,447	,280	-,307
IT16	,367	,425	,070	,248	-,095	-,005	-,137	,195
IT17	1,000	,450	,314	,347	-,126	,222	,238	,065
IT18	,450	1,000	,155	,359	-,082	,023	-,066	,218
IT19	,314	,155	1,000	,209	,221	,429	,100	-,070
IT20	,347	,359	,209	1,000	,019	,331	,128	,027
IT21	-,126	-,082	,221	,019	1,000	,328	,079	,195
IT22	,222	,023	,429	,331	,328	1,000	,302	-,276
IT23	,238	-,066	,100	,128	,079	,302	1,000	-,200
IT24	,065	,218	-,070	,027	,195	-,276	-,200	1,000
IT25	,040	,113	,001	,018	,233	-,013	-,013	,229
IT26	,455	,404	,327	,417	-,060	,289	,026	,098
IT27	,078	,307	-,019	,196	-,163	-,014	-,209	,021
IT28	-,166	-,079	,223	,232	-,112	,136	-,060	-,175
IT29	,269	,141	,351	,040	,027	,085	,036	,043
IT30	,276	,241	,306	,198	-,048	,167	,258	,000
IT31	,100	,126	,202	,332	-,139	,213	,134	-,084
IT32	,175	-,078	,370	,170	,008	,299	,421	-,079
IT33	-,013	,261	,195	,168	,195	,229	,279	-,075
IT34	,229	,256	-,053	,383	-,101	,072	-,044	,174

Matriz de correlaciones entre elementos

	IT25	IT26	IT27	IT28	IT29	IT30	IT31	IT32
IT1	,095	,311	-,024	,000	,660	,307	,319	,342
IT2	,198	,020	-,136	,048	,517	,454	,409	,422
IT3	-,072	,228	,079	-,016	,199	-,091	-,037	,104
IT4	-,090	,009	-,274	,033	,213	,319	,150	,469
IT5	-,090	,084	-,126	-,022	,421	,009	,395	,303
IT6	,202	,353	-,019	,213	,194	,083	,058	,249
IT7	,236	,184	,094	,176	,100	-,012	,081	-,041
IT8	,582	,179	,136	,172	-,095	-,068	-,065	,000
IT9	,213	,170	-,010	,191	,328	,117	,342	,565
IT10	,002	,129	-,129	,156	,347	,387	,266	,332
IT11	,153	-,091	-,220	,021	,196	,196	,102	,348
IT12	,069	,078	-,115	-,068	,158	,225	,129	,310
IT13	-,057	,309	-,085	,194	,259	,138	,176	,435
IT14	,112	,181	,070	,306	,152	,152	,288	,354
IT15	,079	,288	,130	,266	,185	,115	,240	,269
IT16	,194	,283	,258	,019	-,094	-,056	-,029	-,048
IT17	,040	,455	,078	-,166	,269	,276	,100	,175
IT18	,113	,404	,307	-,079	,141	,241	,126	-,078
IT19	,001	,327	-,019	,223	,351	,306	,202	,370
IT20	,018	,417	,196	,232	,040	,198	,332	,170
IT21	,233	-,060	-,163	-,112	,027	-,048	-,139	,008
IT22	-,013	,289	-,014	,136	,085	,167	,213	,299
IT23	-,013	,026	-,209	-,060	,036	,258	,134	,421
IT24	,229	,098	,021	-,175	,043	,000	-,084	-,079
IT25	1,000	-,081	,167	,125	-,052	,065	,053	,008
IT26	-,081	1,000	,452	,329	,169	,217	,277	,124
IT27	,167	,452	1,000	,617	-,154	-,083	,162	-,189
IT28	,125	,329	,617	1,000	-,134	-,155	,174	,174
IT29	-,052	,169	-,154	-,134	1,000	,367	,493	,287
IT30	,065	,217	-,083	-,155	,367	1,000	,372	,215
IT31	,053	,277	,162	,174	,493	,372	1,000	,399
IT32	,008	,124	-,189	,174	,287	,215	,399	1,000
IT33	,130	-,117	-,208	-,090	,108	,309	,167	,232
IT34	,060	,430	,512	,324	-,123	,252	,166	-,009

Matriz de correlaciones entre elementos

	IT33	IT34	IT35	IT36	IT37	IT38	IT39	IT40
IT1	,099	-,113	,110	,388	,150	,117	,218	,027
IT2	,292	-,110	-,080	,289	,127	,382	,217	,018
IT3	,131	-,054	,010	,269	,042	-,054	,180	-,009
IT4	,443	,064	,024	,094	,187	,453	,366	,094
IT5	,267	-,195	,224	,350	,055	,187	,383	-,042
IT6	,313	-,010	,063	,203	,260	,190	,358	,049
IT7	,412	-,038	,237	,081	,177	,240	,507	,267
IT8	,292	,089	,171	,016	-,060	-,052	,215	,200
IT9	,195	-,038	-,198	,163	,195	,368	,234	,228
IT10	,318	,112	,167	,313	,442	,470	,381	,214
IT11	,438	-,130	-,125	,075	,077	,453	,356	,313
IT12	,426	-,071	-,041	,039	-,124	,477	,214	,332
IT13	,149	-,144	,073	,139	,163	,318	,411	,286
IT14	,235	,027	,203	,079	,238	,285	,457	,234
IT15	,232	-,017	,036	,060	,132	,438	,356	,185
IT16	-,133	,254	-,091	,194	-,055	,057	-,072	,274
IT17	-,013	,229	,121	,229	-,054	,177	-,006	,258
IT18	,261	,256	,268	,492	,065	,262	,141	,454
IT19	,195	-,053	-,119	,182	,193	,315	,299	,082
IT20	,168	,383	,389	,123	,361	,361	,349	,405
IT21	,195	-,101	,138	,138	-,058	-,082	,319	-,011
IT22	,229	,072	,010	,125	,012	,352	,426	,085
IT23	,279	-,044	,105	-,010	,025	,379	,240	,164
IT24	-,075	,174	,254	,139	-,041	-,153	-,056	,082
IT25	,130	,060	-,076	-,028	-,024	-,052	-,151	,112
IT26	-,117	,430	,313	,189	,220	,268	,304	,246
IT27	-,208	,512	,244	,078	,140	,133	-,067	,146
IT28	-,090	,324	,083	-,032	,213	,149	,181	,046
IT29	,108	-,123	,215	,449	,196	,298	,135	,118
IT30	,309	,252	,068	,113	,140	,501	,241	,337
IT31	,167	,166	,213	,132	,358	,522	,201	,493
IT32	,232	-,009	-,205	,145	,060	,313	,145	,127
IT33	1,000	-,012	,101	,152	,113	,394	,613	,193
IT34	-,012	1,000	,452	,215	,415	,272	,124	,430

Matriz de correlaciones entre elementos

	IT41	IT42
IT1	-,088	,172
IT2	,027	,075
IT3	-,194	,040
IT4	,029	,267
IT5	,231	,301
IT6	-,013	,177
IT7	,042	,385
IT8	-,022	,207
IT9	,047	,105
IT10	,138	,305
IT11	-,031	,317
IT12	-,112	,192
IT13	,044	,369
IT14	,267	,602
IT15	,053	,128
IT16	-,093	,006
IT17	-,015	-,112
IT18	,058	,121
IT19	,124	,174
IT20	,158	,162
IT21	,158	,378
IT22	,155	,186
IT23	,033	,303
IT24	-,155	,074
IT25	-,006	-,010
IT26	,185	-,039
IT27	,053	-,264
IT28	,111	-,073
IT29	-,032	,107
IT30	,320	,219
IT31	,357	,124
IT32	,127	,114
IT33	,234	,483
IT34	,407	-,006

Matriz de correlaciones entre elementos

	IT1	IT2	IT3	IT4	IT5	IT6	IT7	IT8
IT35	,110	-,080	,010	,024	,224	,063	,237	,171
IT36	,388	,289	,269	,094	,350	,203	,081	,016
IT37	,150	,127	,042	,187	,055	,260	,177	-,060
IT38	,117	,382	-,054	,453	,187	,190	,240	-,052
IT39	,218	,217	,180	,366	,383	,358	,507	,215
IT40	,027	,018	-,009	,094	-,042	,049	,267	,200
IT41	-,088	,027	-,194	,029	,231	-,013	,042	-,022
IT42	,172	,075	,040	,267	,301	,177	,385	,207

Matriz de correlaciones entre elementos

	IT9	IT10	IT11	IT12	IT13	IT14	IT15	IT16
IT35	-,198	,167	-,125	-,041	,073	,203	,036	-,091
IT36	,163	,313	,075	,039	,139	,079	,060	,194
IT37	,195	,442	,077	-,124	,163	,238	,132	-,055
IT38	,368	,470	,453	,477	,318	,285	,438	,057
IT39	,234	,381	,356	,214	,411	,457	,356	-,072
IT40	,228	,214	,313	,332	,286	,234	,185	,274
IT41	,047	,138	-,031	-,112	,044	,267	,053	-,093
IT42	,105	,305	,317	,192	,369	,602	,128	,006

Matriz de correlaciones entre elementos

	IT17	IT18	IT19	IT20	IT21	IT22	IT23	IT24
IT35	,121	,268	-,119	,389	,138	,010	,105	,254
IT36	,229	,492	,182	,123	,138	,125	-,010	,139
IT37	-,054	,065	,193	,361	-,058	,012	,025	-,041
IT38	,177	,262	,315	,361	-,082	,352	,379	-,153
IT39	-,006	,141	,299	,349	,319	,426	,240	-,056
IT40	,258	,454	,082	,405	-,011	,085	,164	,082
IT41	-,015	,058	,124	,158	,158	,155	,033	-,155
IT42	-,112	,121	,174	,162	,378	,186	,303	,074

Matriz de correlaciones entre elementos

	IT25	IT26	IT27	IT28	IT29	IT30	IT31	IT32
IT35	-,076	,313	,244	,083	,215	,068	,213	-,205
IT36	-,028	,189	,078	-,032	,449	,113	,132	,145
IT37	-,024	,220	,140	,213	,196	,140	,358	,060
IT38	-,052	,268	,133	,149	,298	,501	,522	,313
IT39	-,151	,304	-,067	,181	,135	,241	,201	,145
IT40	,112	,246	,146	,046	,118	,337	,493	,127
IT41	-,006	,185	,053	,111	-,032	,320	,357	,127
IT42	-,010	-,039	-,264	-,073	,107	,219	,124	,114

Matriz de correlaciones entre elementos

	IT33	IT34	IT35	IT36	IT37	IT38	IT39	IT40
IT35	,101	,452	1,000	,361	,402	,172	,293	,380
IT36	,152	,215	,361	1,000	,238	,159	,185	,092
IT37	,113	,415	,402	,238	1,000	,348	,222	,361
IT38	,394	,272	,172	,159	,348	1,000	,465	,551
IT39	,613	,124	,293	,185	,222	,465	1,000	,196
IT40	,193	,430	,380	,092	,361	,551	,196	1,000
IT41	,234	,407	,169	,009	,246	,189	,401	,330
IT42	,483	-,006	,282	,060	,186	,352	,611	,298

Matriz de correlaciones entre elementos

	IT41	IT42
IT35	,169	,282
IT36	,009	,060
IT37	,246	,186
IT38	,189	,352
IT39	,401	,611
IT40	,330	,298
IT41	1,000	,408
IT42	,408	1,000

Estadísticas de elemento de resumen

	Media	Mínimo	Máximo	Rango	Máximo / Mínimo	Varianza
Medias de elemento	4,114	2,800	4,533	1,733	1,619	,089
Correlaciones entre elementos	,176	-,307	,730	1,036	-2,378	,033

Estadísticas de elemento de resumen

	N de elementos
Medias de elemento	42
Correlaciones entre elementos	42

Estadísticas de total de elemento

	Media de escala si el elemento se ha suprimido	Varianza de escala si el elemento se ha suprimido	Correlación total de elementos corregida	Correlación múltiple al cuadrado	Alfa de Cronbach si el elemento se ha suprimido
IT1	168,80	212,345	,493	.	,883
IT2	168,56	215,616	,456	.	,884
IT3	168,87	217,391	,300	.	,886
IT4	168,33	219,273	,373	.	,885
IT5	168,82	214,240	,355	.	,885
IT6	168,53	215,118	,545	.	,883
IT7	168,64	212,871	,562	.	,882
IT8	168,67	217,773	,326	.	,886
IT9	168,51	212,165	,522	.	,882
IT10	168,42	216,159	,556	.	,883
IT11	168,44	216,480	,482	.	,884
IT12	168,51	214,165	,474	.	,883
IT13	168,40	215,973	,563	.	,883
IT14	168,71	211,301	,571	.	,882
IT15	168,42	217,749	,500	.	,884
IT16	169,02	221,295	,180	.	,888
IT17	168,71	218,256	,328	.	,886
IT18	169,00	214,364	,410	.	,884
IT19	168,42	215,522	,527	.	,883

Estadísticas de total de elemento

	Media de escala si el elemento se ha suprimido	Varianza de escala si el elemento se ha suprimido	Correlación total de elementos corregida	Correlación múltiple al cuadrado	Alfa de Cronbach si el elemento se ha suprimido
IT20	168,58	217,522	,435	.	,884
IT21	168,96	220,362	,176	.	,889
IT22	168,51	217,756	,456	.	,884
IT23	168,58	219,431	,303	.	,886
IT24	170,00	223,045	,054	.	,893
IT25	169,16	220,725	,157	.	,889
IT26	168,67	215,364	,459	.	,884
IT27	169,00	222,500	,097	.	,890
IT28	168,64	221,325	,195	.	,887
IT29	168,80	215,755	,403	.	,884
IT30	168,47	216,982	,381	.	,885
IT31	168,60	213,291	,463	.	,883
IT32	168,47	214,845	,399	.	,884
IT33	168,47	216,482	,439	.	,884
IT34	168,78	219,086	,263	.	,887
IT35	168,98	214,840	,321	.	,886
IT36	169,07	214,064	,389	.	,885
IT37	168,67	217,545	,348	.	,885
IT38	168,27	215,382	,589	.	,883
IT39	168,51	212,756	,575	.	,882
IT40	168,58	213,022	,484	.	,883
IT41	168,69	219,901	,242	.	,887
IT42	168,58	213,204	,425	.	,884

Estadísticas de escala

Media	Varianza	Desv. Desviación	N de elementos
172,80	226,573	15,052	42